

The 2020 Colorado Health Literacy Coalition Conference is coming up on September 25th!

Please review the information below carefully.

About the Event: Microsoft Teams

Our event is being held virtually on Microsoft Teams. You can access Microsoft Teams by either [downloading the Teams app for your mobile device or desktop computer](#), or follow the conference links and open up the sessions in a web browser. Please note: you do not have to download Teams to view sessions. To download the Teams app, you need a Microsoft 365 account, or have an account through a work organization.

Additional tips for accessing conference sessions:

- Plan ahead. Give yourself plenty of time before sessions start. Plan to join 5-15 minutes early in case you encounter any issues.
- If you do not have Teams and are joining without an account, you can join anonymously, but providing a name will help us verify registration and attendance.
- Please do not share or forward session links. We kindly ask you forward the registration link. There, participants who register late will find a link to our website with all conference details/material.
- For a seamless conference experience, please make sure all web browsers and computer operating systems are updated.
- For troubleshooting during the live event, please first visit the [Teams support page](#). If you are still having issues, contact Allison.May@uchealth.org or Monique.McCollum@uchealth.org.

Accessing conference sessions:

Links to live conference sessions can be accessed below, through the attached agenda links, or on our [website](#).

Conference sessions:

Please see the agenda for session details

9:00am-10:00am (MT) Pre Conference Session: Scheduled sessions for Health First Colorado member letter feedback.

Please note: This session is NOT a general conference session and is only available to attendees who reserve a spot. Please see the agenda for more details. If interested, click [here](#) to register for a spot and to receive the Teams link.

*From 10:00am-12:50pm (MT) all sessions have the same access link/live event

10:00am-10:10am (MT) [Conference Welcome](#), Dan Weaver, Vice President, Marketing/Communications, UCHealth

10:10am-11:25am (MT) [Keynote Address: Health Literacy in the Time of COVID: Unintended Consequences](#), Christina Zarcadoolas, Ph.D., Sociolinguist and lead author of "Advancing Health Literacy: A Framework for Understanding and Action"

11:25am-11:35am (MT) Break

11:35am-12:50pm (MT) [Keynote Address: “Promoting Health Literacy” What Does That Mean in 2020?](#) , Janet Ohene-Frempong, MS, J O Frempong & Associates, Inc., Founding and Emerita Member of the Clear Language Group

12:50pm-1:30pm (MT) Lunch break

1:30pm-2:30pm B (MT) Breakout Session 1: Choose 1 session

[The Forgotten Essential Workers: Health Navigators, Community Health Workers and Promotoras de Salud](#) , Patricia Valverde, Ph.D., MPH, Director, Patient Navigator Training Collaborative

[Introduction to Health Literacy](#), Leah Elsmore, MPH, Health Literacy Program Manager, Children’s Hospital Colorado

[LGBTQ Communities and Health Literacy in Crisis](#) , Andrew Miller, MA, Health Education Trainer, LGBTQ+ Center of Excellence, Denver Prevention Training Center

[Strategies for Improving Health Literacy – Working with Refugees](#) , Carole Tumaylle, MPH, State Refugee Health Coordinator, Brandy Kramer, Project SHINE Program Manager, Spring Institute, and Ana Pavlovic, Integrated Refugee Health Specialist, STRIDE Clinic

2:30pm-2:40pm (MT) Break

2:40pm-3:40pm (MT) Breakout Session 2: Choose 1 session

*Please note: the links are not the same as breakout session 1

[The Forgotten Essential Workers: Health Navigators, Community Health Workers and Promotoras de Salud](#) , Patricia Valverde, Ph.D., MPH, Director, Patient Navigator Training Collaborative

[Introduction to Health Literacy](#) , Leah Elsmore, MPH, Health Literacy Program Manager, Children’s Hospital Colorado

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[Strategies for Improving Health Literacy – Working with Refugees](#) , Carole Tumaylle, MPH, State Refugee Health Coordinator, Brandy Kramer, Project SHINE Program Manager, Spring Institute, and Ana Pavlovic, Integrated Refugee Health Specialist, STRIDE Clinic

Continuing Education Credit:

- Continuing education credit is being awarded by UCHHealth. UCHHealth is an approved provider of continuing education by the Colorado Nurses Association, an accredited approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.
- This event has been approved for 4.5 contact hours and will be awarded upon completion of a post-conference survey.
- Please keep an eye out for attendance forms that will be distributed at each session. Here you can let us know you are requesting CE credits.

Please also keep an eye out for another email coming mid-week next week with presentation materials/presenter slides.

While Teams does offer the ability to record sessions, we currently do not have a method to broadly share the recordings with attendees outside of UCHHealth.

For questions, please contact Monique.McCollum@uchealth.org or Allison.may@uchealth.org .

-The Colorado Health Literacy Coalition

<https://www.healthliteracycolorado.org/>